

December, 2018

## Thermo Scientific Liquid Transfer Product Communication

**Subject: Packaging material change on Thermo Scientific™ pipettes  
Finnpipette™ Novus lubrication grease change**

Dear Channel Partner,

With our company mission to make the world healthier, cleaner and safer, we have decided to look carefully at our pipette packaging and the components we include there. We were able to identify several components that we could remove from the packages globally. We have noticed that these following components are not widely used by our customers but instead they may turn into waste and therefore can be removed.

Items removed Thermo Scientific pipette packages:

1. Shelf hanger: single pipette stand to put on a corner of a shelf
2. Warning stickers: could have been applied on a pipette if used on e.g. radiation/poisonous materials
3. Tip samples: included only few tips that were not in a rack and not sterile



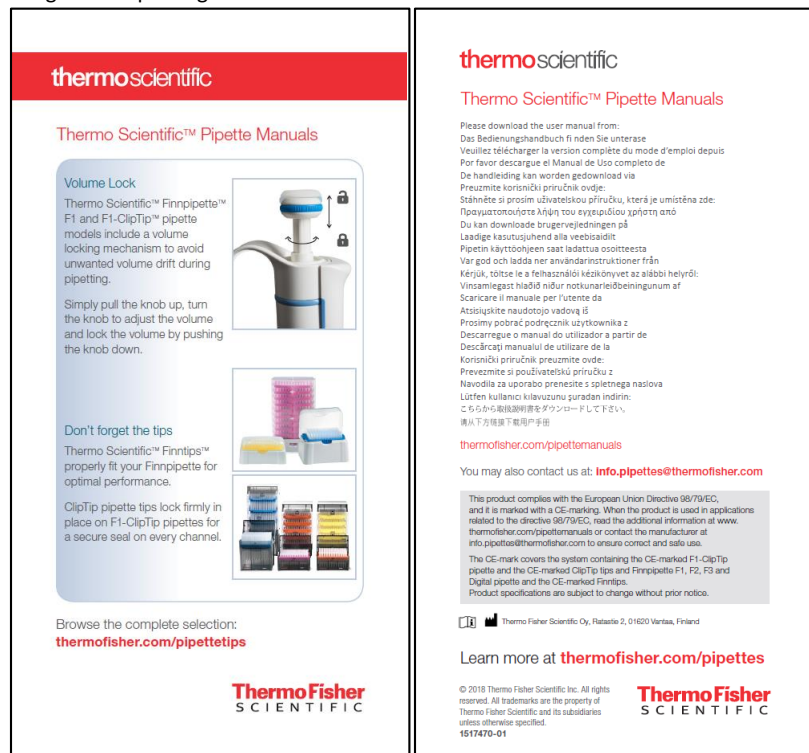
The removal of these items has already started in Joensuu, Finland production in December 2018. Other pipette manufacturing sites will follow during early 2019.

### Removal of CD user manuals

We have also decided to remove the CD versions of pipette user manuals on all the Finland manufactured pipettes. Customers are used to finding information online and CDs are no longer that commonly used which makes the CD manual redundant in our packages. Instead of the CD, we will include a small package insert card on the pipette packages. This will direct the customers to a common website where all the latest versions of pipette user manuals can be found going forward. This website is: [www.thermofisher.com/pipettemanuals](http://www.thermofisher.com/pipettemanuals).

Removal of the CDs started in December. Possible implementation to our other manufacturing locations will be decided later on with local production and commercial teams.

Image of the package insert card:



## Finnpipette Novus grease change

I'd like to inform you that the pipette grease used to lubricate the internal parts and o-rings in FinnpiPETTE Novus electronic pipettes has been changed to the same grease as already used in all Thermo Scientific manual pipettes and E1-ClipTip electronic pipettes. New grease has proven to be better in lubrication performance and reduces occasional jamming. Grease change was implemented in production from serial number PH50205 forward in June 2018.

Please don't hesitate to contact me if you have any questions.

Sincerely,

*Maiju*

Maiju Palokangas  
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Liquid Transfer